



Don't have a phone? Ask us how you can earn your points today!







## NO PHONE TO SCAN THE CODE?

No problem! Ask a team member to award your points manually.



# **NOT REGISTERED YET?**

Ask a team member for your rewards card or to send a registration invite.



### **CAN'T REMEMBER YOUR PASSWORD?**

You can easily reset your password on the login page using the email address that is linked to your account.



# **DID YOU HIT A SCAN LIMIT?**

You've received this reward recently and hit our scan limit. Ask a team member when you can scan next.



#### DON'T HAVE ACCESS TO SCAN THE POINTS?

Did the app indicate that you don't have access to this reward? No worries; there are other ways to earn points. Head over to the points section in your app to check it out.



The Hub's support team is standing by to help!



### DON'T HAVE THE MOBILE APP?

Download Patient Rewards Hub app or log in using your mobile browser.







